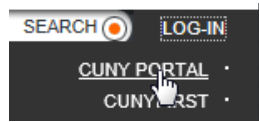


How to Reset Your CUNY Portal/Blackboard Account Password

1. Go to www.cuny.edu

2. In the right top corner, click on **Log In**, and then click on **CUNY PORTAL**



3. Click on **Account and Password Reset**

Account and Password Reset

4. On the **User Validation** page, please enter your **Last Name**, **Social Security Number**, and your **Date of Birth**. Click **Next**

VALIDATION

Please verify your information: If you are a student, faculty, or staff member and are unsure of your username or registered e-mail address, re-validate your account by entering your confidential information below:

Last Name:	<input type="text" value="Your Last Name"/>	
Social Security Number:	<input type="text" value="..."/> - <input type="text" value=".."/> - <input type="text" value="...."/>	Enter your Social Security Number without spaces or dashes (for verification purposes only)
Date of Birth:	<input type="text" value="mm"/> <input type="text" value="dd"/> 19 <input type="text" value="YY"/>	Enter your date of birth in the following format: mm/dd/yyyy
<input type="button" value="Next >>"/>		

5. Click **Confirm**



6. Enter and confirm the new **Password**, then click **Save**

PASSWORD RESET

Username:	<input type="text"/>
Please choose a new password below:	
New Password:	<input type="password"/>
Confirm New Password:	<input type="password"/>
<input type="button" value="Save"/>	
<input type="button" value="Cancel"/>	

7. You can now log on to the CUNY Portal using you **Username** and new **Password** you just reset.

