

How to Reset Your CUNYfirst Account Password

****Note:** If you forgot your CUNYfirst password and your CUNYfirst challenge questions, you will need to reclaim your CUNYfirst account – see page 2.

1. Go to <https://home.cunyfirst.cuny.edu>

2. Click on the **Forgot Your Password** link

Forgot Your Password?

3. On the **Forgot Your Password** page, enter the correct value for either the **User ID** or **CUNY ID** and click **OK**

Forgot Password

Please provide the required information in the following fields to change your password

User ID:

OR

Empl ID:

4. On the **Answer To Challenge Questions** page, provide your answer to the right of each question and click **OK**.

Answer To Challenge Questions

Please answer the following questions to reset your password.

What is the city of your birth?*:

What is your mother's maiden name?*:

What is your favorite color?*:

5. On the **Choose a Password** page, enter your **Password**, **Confirm Password** and click **Ok**

Choose a Password

Choose a password below. For password policy details, please [click here](#)

Password*:

Confirm Password*:

Note:
for password policy, click on the [click here](#) link

6. After your password is created, the system will display your **CUNYfirst Username** as well as your **CUNY ID**

Your Password Has Been Changed Successfully!

Your username is: John.Doe78

Your EMPLID is: 12345678

Note: Click on the **Click here to return home** link to go back to the CUNYfirst Home Page

[Click here to return home](#)

7. You can now log in to **CUNYfirst** using the **CUNYfirst Username** and the **Password** you just created.

Username	<input type="text"/>
Password	<input type="text"/>

For additional information, please go to: <http://www.bcc.cuny.edu/CUNYfirst/>